

MOHAMMAD ARAB

Rotterdam, Netherlands

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SUMMARY

I'm an enthusiastic, result-driven person. I'm very eager to always develop myself. Web development and automation are some of my biggest interests. In my free time, I enjoy family time, socializing, gaming, doing side projects, and I enjoy going to the gym. My goal for the future is to have a job at a big company where I can keep moving up the ladder.

EDUCATION

Computer Science September **2023 - Present**

Hogeschool Rotterdam - Rotterdam

Creative Software Developer **September2020 - June 2023**

Grafisch Lyceum – Rotterdam

WORK EXPERIENCE

Customer Service Representative **September2024–Present**

IKEA Delft Center, Netherlands

• Developed strong interpersonal skills, fostering positive relationships with customers through respectful and engaging interactions.

• Earned approximately 90% positive customer feedback, highlighting a friendly and professional demeanor.

• Leveraged problem-solving skills to address diverse customer needs effectively and efficiently.

Codiq: Software Developer Intern **September 2022 - May 2023**

Gouda, Netherlands

• Assisted customers by updating and maintaining essential website content, including critical PDF files.

• Gained hands-on experience with Vue.js and React.js, building a strong foundation in web development.

• Worked extensively with content management systems, specifically WordPress and Webflow, to modify and enhance pre-made templates.

• Contributed to the creation of a user-friendly website that showcased the company’s programming expertise and template customization services.

Lidl : Shelf Stacker & Cashier **June 2019 – July 2024**

Krimpen aan den IJssel , Netherlands

• Simultaneously managed responsibilities as a cashier and shelf stacker, ensuring customer satisfaction and operational efficiency.

• Built rapport with regular customers, creating a friendly and welcoming shopping experience.

• Consistently met deadlines and maintained high productivity levels under pressure.

RECENT PROJECTS

CargoHub – Warehouse Management System **September 2024**

- Collaborating with a team of four to rewrite an undocumented Python application into C# while creating comprehensive documentation, including test and technical reports.
- Delivered a full rewrite in C#, including extended features, updated endpoints, and integration/unit tests
- Set up a CI/CD pipeline in GitHub to automatically run integration and unit tests on every pull or push request made to the staging or main branch.
- Rotated as Scrum Master for two sprints, gaining experience in agile project management and facilitating team collaboration.

Theater Reservation Application September 2024 - January 2025

- Developed a backend system using C# and a frontend interface with ReactJS and TypeScript.
- Enabled customers to reserve theater shows and provided admin functionality for adding, updating, and deleting shows.
- Proposed and implemented a comment and review system, allowing users to leave feedback and rate comments based on helpfulness or preference.

Movie Reservation Console Application March-June 2024

- Designed and developed a Python-based console application to manage movie reservations, providing both user and admin functionalities.
- Enabled users to view upcoming movies, reserve a desired number of available seats, and create accounts to track watched movies.
- Empowered administrators with comprehensive controls to add, update, and delete movies, as well as view revenue statistics per movie or over the past four weeks.
- Ensured the application was user-friendly with an intuitive design and clear navigation. GitHub page: https://github.com/JemuelVP/ProjectB/tree/main

TECHNICAL SKILLS

Programming Skills

1. Languages:
    - Python
    - C#
    - ASP.NET
    - JavaScript (including frameworks like ReactJS and Vue.js)
    - TypeScript
2. Version Control and CI/CD:
    - Proficient in GitHub for version control
    - Setting up CI/CD pipelines to automate testing and deployment processes
3. Testing and Documentation:
    - Writing integration and unit tests
    - Creating technical and test reports

Other Skills

1. Team Collaboration:
    - Experience in Scrum roles, including acting as Scrum Master for sprints.
    - Collaborating effectively in small development teams.
2. Problem-Solving:
    - Addressing customer needs creatively and efficiently.
    - Innovating new features, such as comment and review systems in projects.
3. Multitasking and Time Management:
    - Balancing multiple roles effectively (e.g., cashier and shelf stacker at Lidl).
    - Meeting deadlines under pressure and maintaining quality standards.